

Hertfordshire and West Essex

Shared Care Record



Central East
Integrated Care Board

HWE Shared Care Record Utilisation Report June 2026



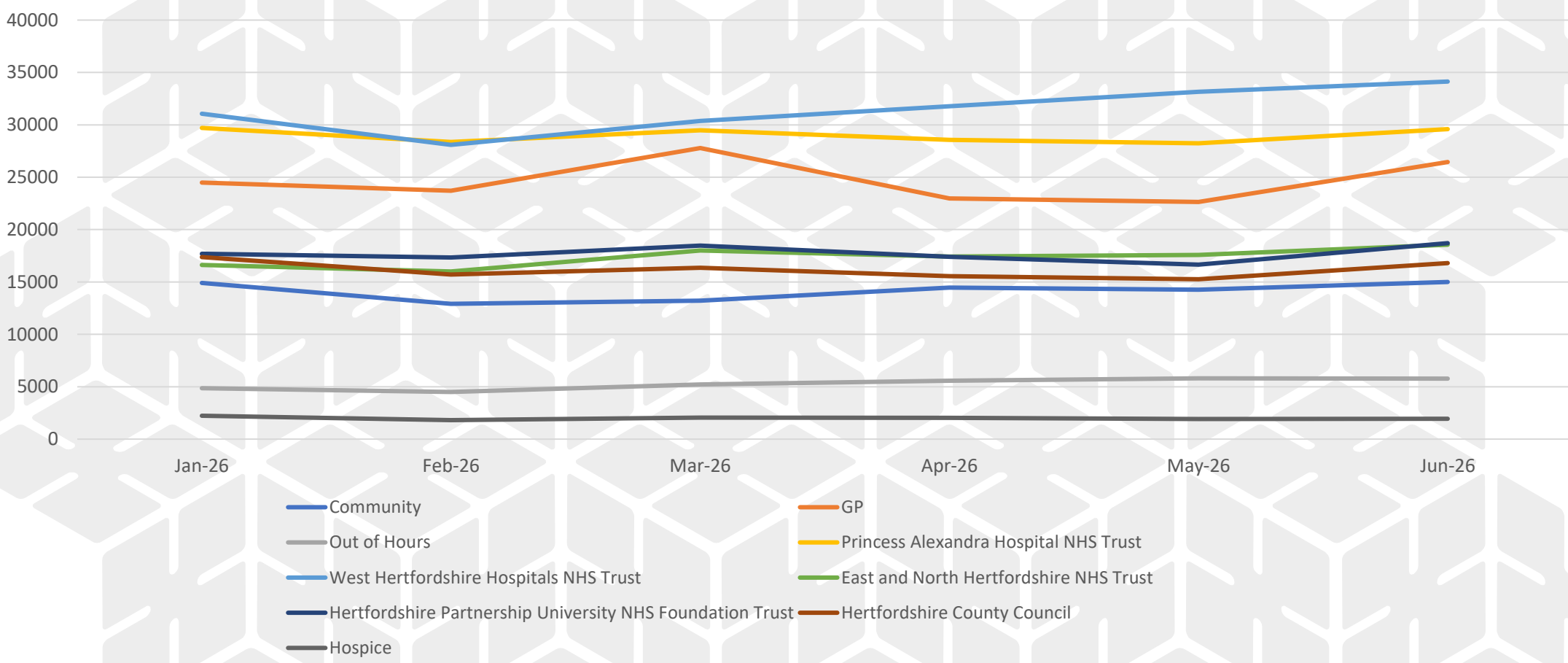
HWE Shared Care Record: Partner benchmarking June 2026

Partner	TOTAL UTILISATION (views per month)			UNIQUE USERS (individual staff members per month)			Users as % of total clinical/practitioner headcount*
	Jan 2026	June 2026	Trend over 6 months (% change)	Dec 2025	May 2026	Trend over 6 months (% change)	
PAHT	29706	29591	-0.4% ↓	1545	1598	3.4% ↑	42%
WHTH	31053	34133	9.9% ↑	1532	1590	3.8% ↑	43%
ENHT	16619	18557	11.7% ↑	1408	1489	5.8% ↑	50%
HPFT	17686	18705	5.8% ↑	1062	1142	7.5% ↑	74%
HCC	17376	16796	-3.3% ↓	689	685	-0.6% ↓	54%
HCT	9257	8794	-5.0% ↓	611	594	-2.8% ↓	59%
CLCH	5645	6206	9.9% ↑	378	389	2.9% ↑	Data not available
HUC (OOH)	4870	5777	18.6% ↑	539	579	7.4% ↑	Data not available
Hospices	2231	1949	-12.6% ↓	150	129	-14.0% ↓	Data not available
GP Practices	24494	26456	8.0% ↑	1608	1670	3.9% ↑	Data not available
TOTAL	158937	166964	5.1% ↑	9522	9865	3.6% ↑	

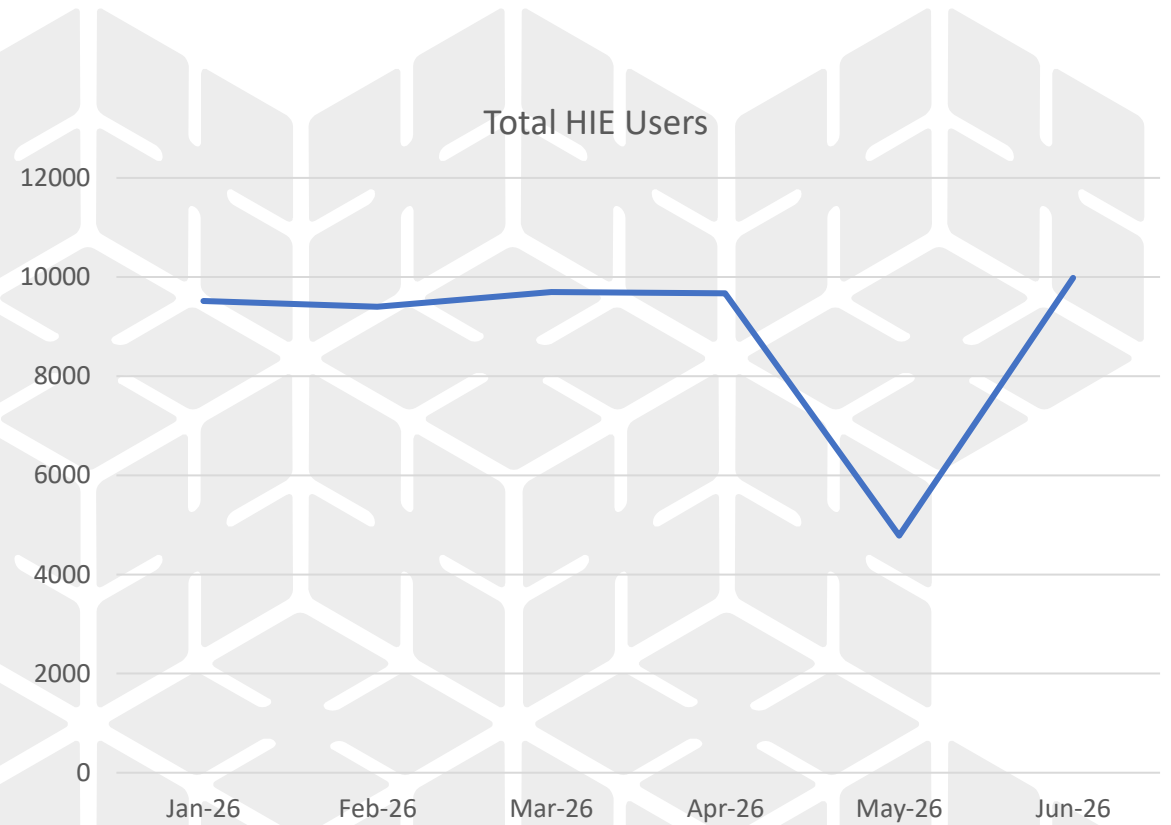
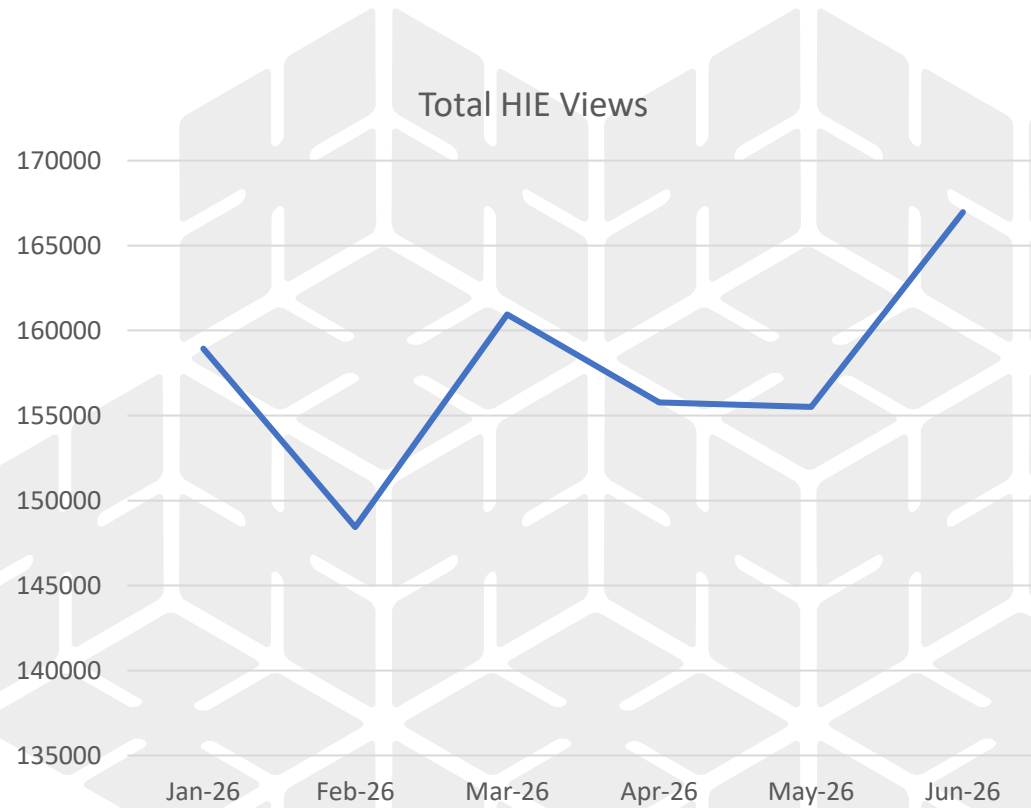
* Total clinical headcount calculated from <https://digital.nhs.uk/data-and-information/publications/statistical/nhs-workforce-statistics> October 2025 figures adjusted to remove administrative accesses to the HWE ShCR. NB: Figures for HCC calculated from number of staff who have been provided access to the HWE ShCR.

HWE Shared Care Records Views by Provider – Jan 2026 – June 2026

Views by Provider Type



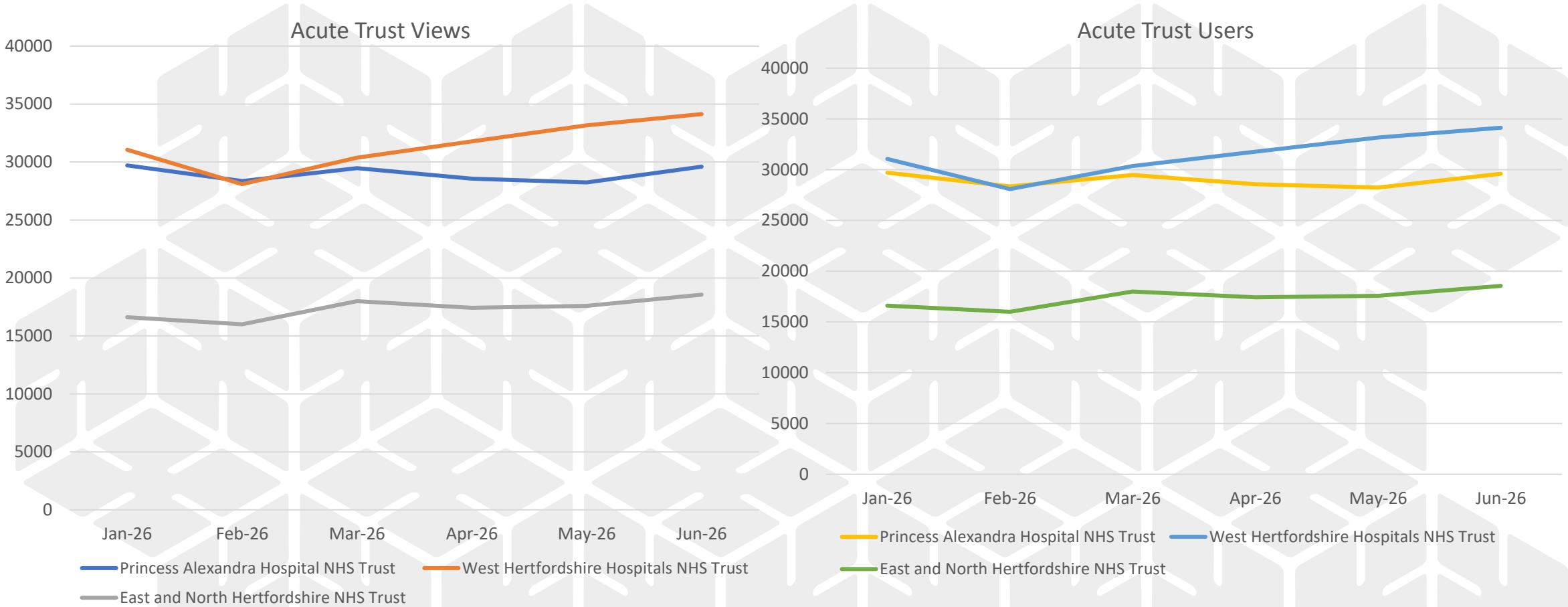
HWE Shared Care Record: Total Usage



NHS Trusts

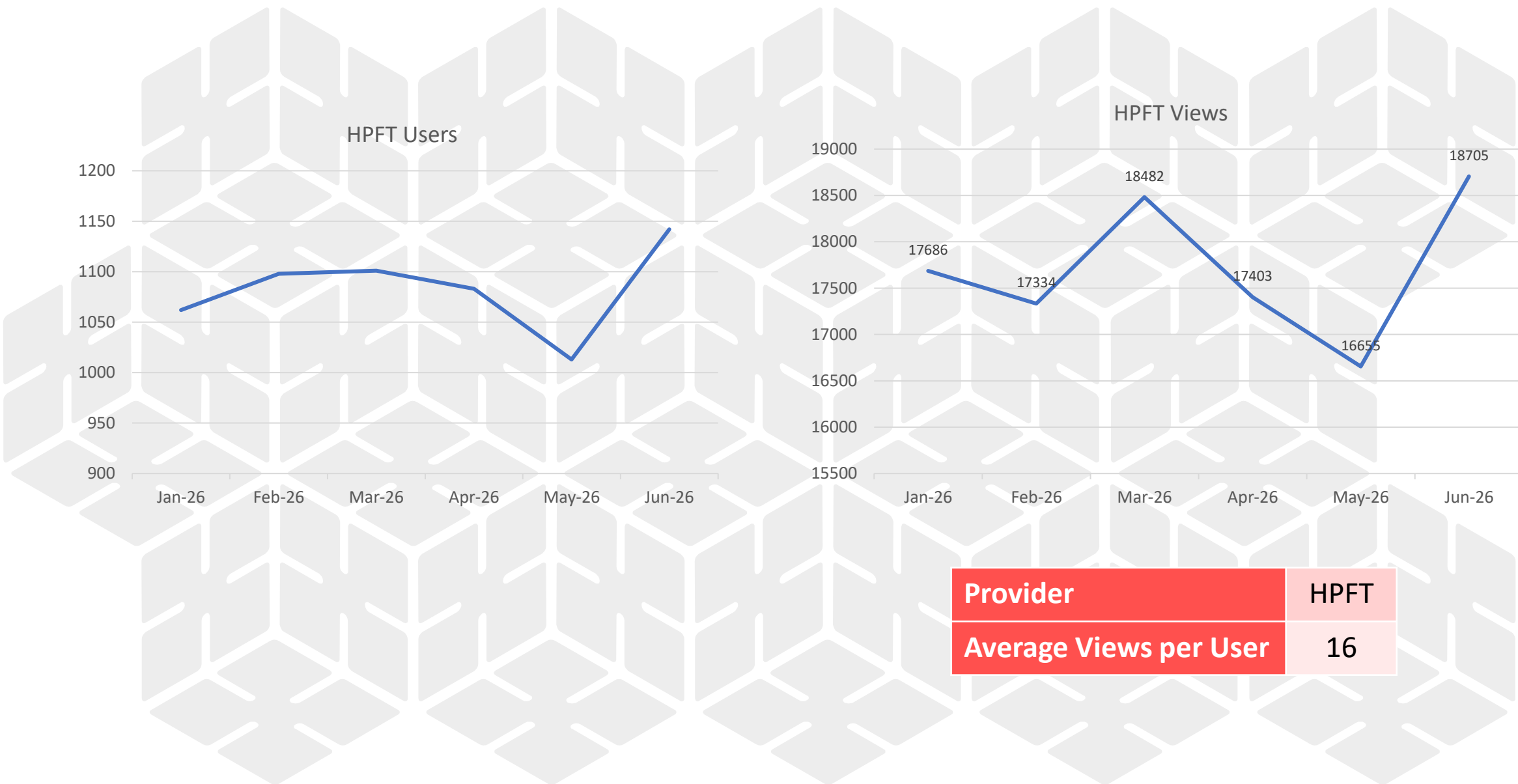
PAH, WHTH, ENHT, Mental Health & Learning Disability Trust HPFT

HWE Shared Care Record: Acute Trust Usage by Provider

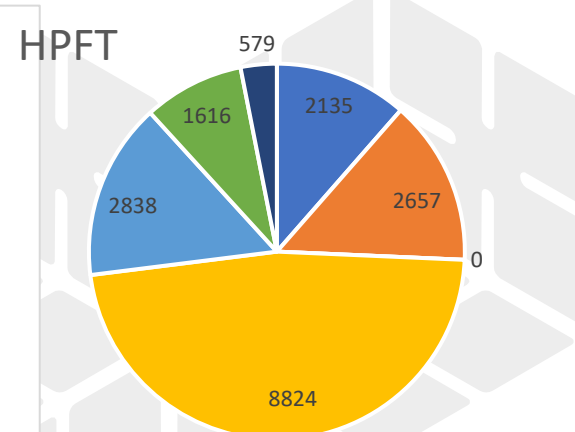
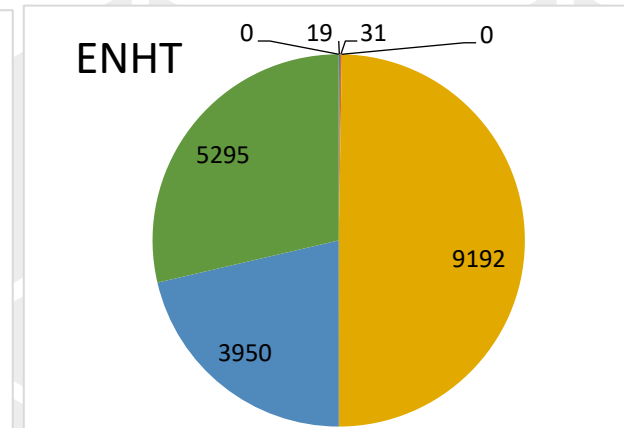
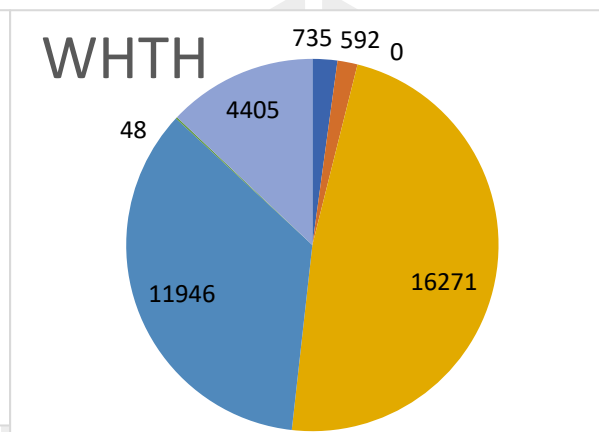
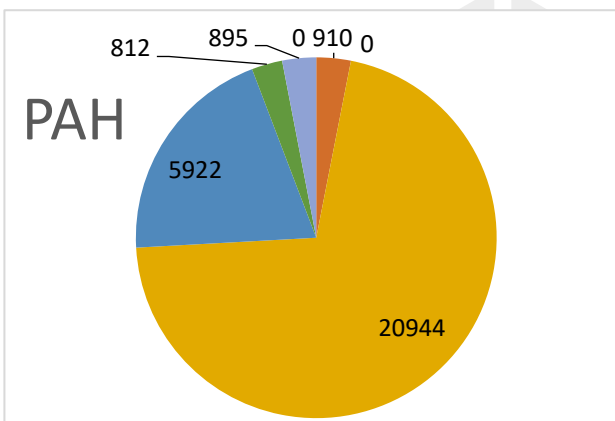


Provider	PAH	WHTH	ENHT
Average Views per User	19	21	12

HWE Shared Care Record: HPFT Usage



HWE Shared Care Record: Trust Usage by Role June 2026

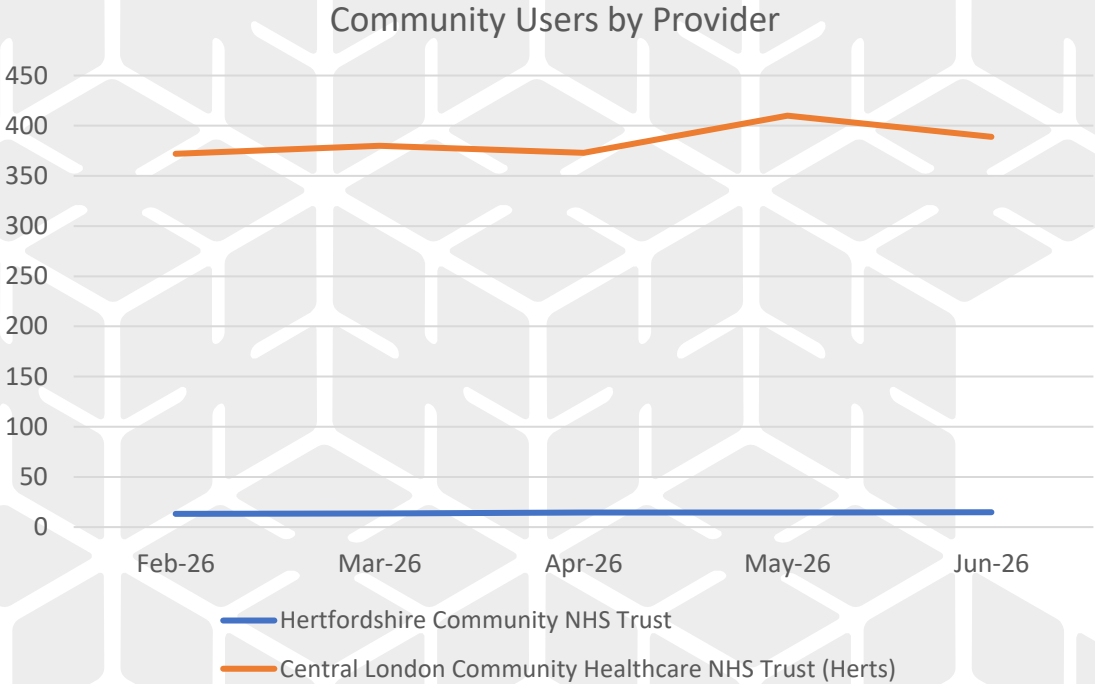
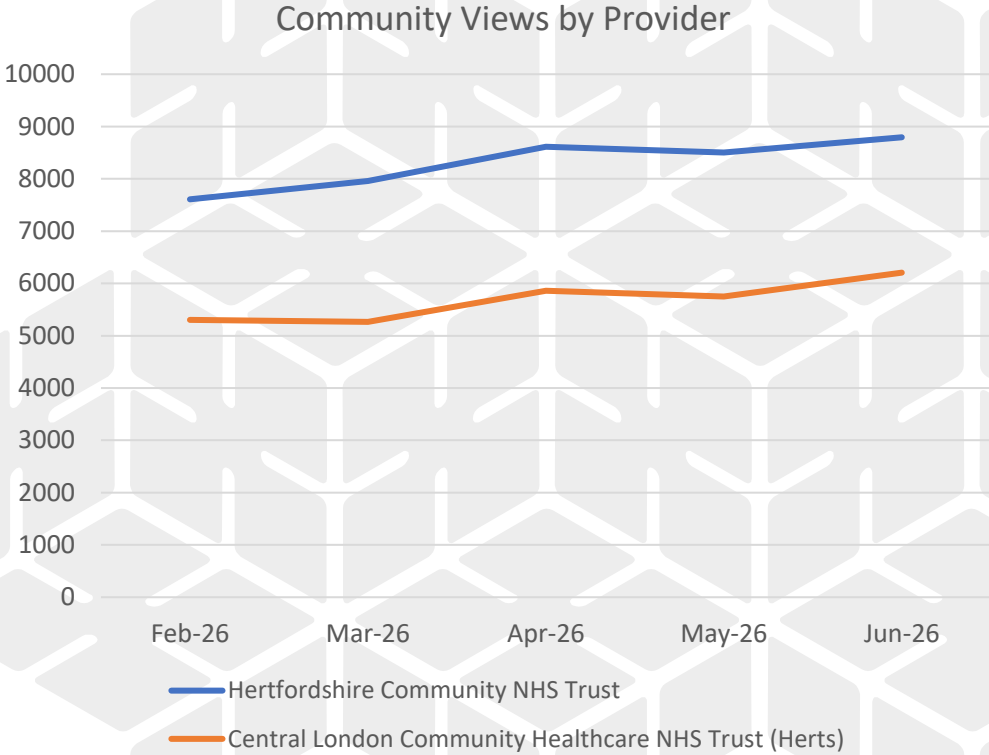


	PAH	WHTH	ENHT	HPFT
Administrative	0	735	19	2021
AHP	910	592	31	2284
Community	0	0	0	0
Doctor	20944	16271	9192	7166
Nurse	5922	11946	3950	2847
Other	812	48	5295	1478
Pharmacy	895	4405	0	434



Community Providers

HWE Shared Care Record: Community Usage by Provider



Provider	HCT	CLCH
Average Views per User	15	16

HWE Shared Care Record Views

Source Name	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun -26
Activate for Chronic Fatigue Syndrome & Persistent Pain Service	0	1	0	0	0	0
Central Midlands South CHIS	0	0	2	2	0	1
CLCH Dacorum Neighbourhood	100	87	87	50	111	190
CLCH West Herts Post Covid Service	0	0	0	0	0	0
East & North Herts Acute Therapy Services	0	0	0	0	0	0
East & North Herts Cardiac Rehab Service	63	52	50	58	75	63
East & North Herts Care Co-ordination Centre	2	3	2	2	5	5
East & North Herts Cheshunt Comm Hosp Nurses	0	0	0	0	0	0
East & North Herts Clinical Navigator	1	1	3	7	0	0
East & North Herts Discharge Unit	0	0	0	0	0	0
East & North Herts Integ Comm Team - Lower Lea Valley	0	0	0	0	0	0
East & North Herts Integ Comm Team - North Herts	0	0	0	0	0	0
East & North Herts Integ Comm Team - Royston	0	0	0	0	0	0
East & North Herts Integ Comm Team - Stort Valley and Villages	0	0	0	0	0	0
East & North Herts Integ Comm Team - Upper Lea Valley	0	0	0	0	0	0
East & North Herts Integ Comm Team - Welhat	0	0	0	0	0	0
East & North Herts Integ Comm Team Stevenage	0	0	0	0	0	0
East & North Herts Leg Ulcer Service	69	77	43	63	71	72
East & North Herts Neuro Rehab Service	222	150	249	199	200	225
East & North Herts Nutrition and Dietetics Service	12	10	17	15	11	25
East & North Herts Respiratory Care Service	504	358	335	301	257	390
East & North Herts Skin Health Service	0	0	1	1	1	0
East & North Herts SLT Service Adults	3	8	12	19	12	36
East & North Herts Stroke Early Support Discharge	0	0	0	0	0	0
East and North Herts Adult Bladder & Bowel Care Service	2	1	6	2	3	7

HWE Shared Care Record: ENHT & HCT Jan-June 2026

East and North Herts Community Hospitals	5	0	0	0	8	7
East and North Herts Lymphoedema Service	9	26	21	22	8	38
East and North Herts Maple Frailty service	0	0	0	0	0	0
East and North Herts Phlebotomy Service	0	0	0	0	0	0
East and North Herts Podiatry Service	28	20	40	51	60	13
East and North Herts Specialist Palliative Care	0	0	0	0	0	0
East and North Herts Tissue Viability	40	26	38	40	39	23
HCT - External EPR Core	0	0	0	0	0	0
HCT Acute Respiratory Hub	0	0	0	0	0	0
HCT Business Unit	0	5	2	1	0	0
HCT Children & Young Peoples Continence Service	1	0	2	0	0	0
HCT CHIS Norfolk	0	0	0	0	0	0
HCT Community Adult Intergrated Service	3811	3105	3178	3654	3937	3845
HCT Covid-19 Rehab co-ordination Service	0	0	0	0	0	0
HCT CSAIS - Essex	11	4	2	9	17	34
HCT CSAIS - Hertfordshire	1	0	0	0	0	1
HCT CSAIS BLMK	0	0	0	0	0	0
HCT East of England CHIS - C&P / N&W	0	0	0	0	0	0
HCT East of England CHIS - MSE & SNEE	0	0	0	0	1	0
HCT EPR Core - ENHHT	0	0	0	0	0	0
HCT EPR Core - HCC	0	0	0	0	0	0
HCT EPR Core - HCT	198	210	240	192	244	263
HCT EPR Core - WHHT	0	0	0	0	0	0
HCT Immunisation Service	0	5	8	0	0	1
HCT Integrated Heart Failure	114	121	161	162	139	183

HWE Shared Care Record: - HCT and CLCH Jan- June 2026

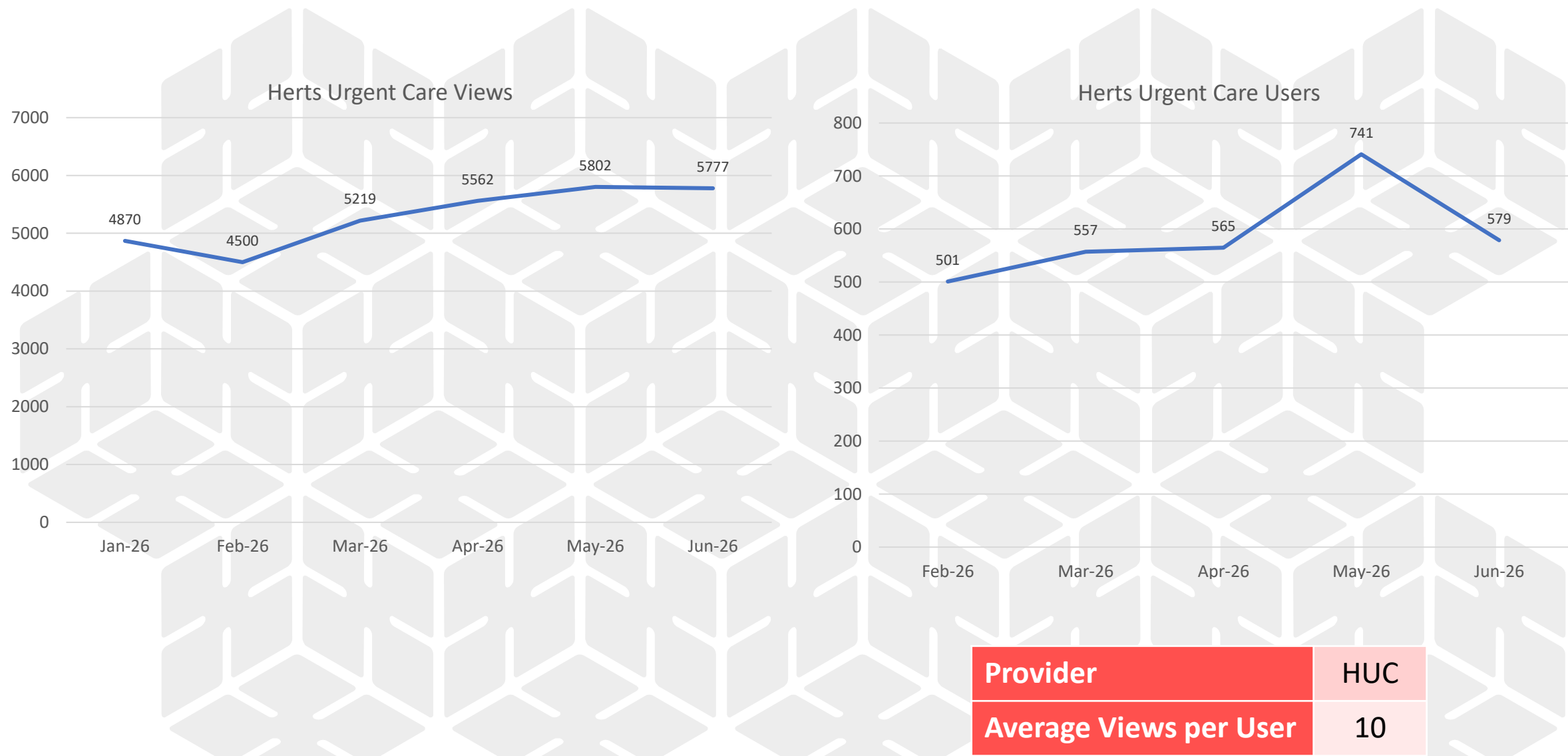
HCT Macmillan Brain CARE Team	0	0	0	0	0	0
HCT Prevention of admission	0	0	0	0	0	0
HCT Reporting	0	0	0	0	0	0
HCT Urgent Viral Swabbing service	0	0	0	0	0	0
HCT Virtual Care home	0	0	0	0	0	0
HCT West Herts Children's Asthma & Wheeze	224	182	148	210	189	269
Hertfordshire Children's OT & Physio Service	26	36	40	82	70	77
Hertfordshire Children's SLT Service	1	0	0	6	0	1
Hertfordshire Community NHS PALMS Service	19	10	46	17	38	25
Hertfordshire Diabetes Service	186	111	127	175	133	191
Hertfordshire Musculoskeletal Service	72	61	51	88	97	156
Herts and Essex Minor Injuries Unit	0	0	0	0	2	2
Herts Children Looked After & Care Leavers Service	34	30	32	21	28	67
Herts Community Dental Service	4	6	0	2	3	0
Herts CYP Neurodiversity Service	3	3	9	2	12	79
Herts PHN - Dacorum and St Albans	593	426	490	559	396	308
Herts PHN - East Herts, Broxbourne and Welhat	164	184	134	169	119	112
Herts PHN - North Herts and Stevenage	255	204	248	238	180	147
Herts PHN - Watford, 3 Rivers and Hertsmere	177	179	186	231	212	74
Herts Sickle Cell Service	7	2	5	3	3	1
Herts Step2 Mental Health and Emotional Wellbeing	5	2	3	7	7	11
Herts Tissue Viability	94	70	57	63	80	83
Herts Valley Community Treatment Unit	249	204	219	263	268	305
Herts Valley Discharge Unit	1101	1109	952	917	1137	1000
Herts Valley Integrated Diabetes Service	738	593	604	678	611	739

HWE Shared Care Record – Jan- June 2026

HWE ICB Community HBL Service unit 2	0	0	0	0	0	0
Mental Health in Schools Team	3	4	1	1	0	0
North Herts & Stevenage PCT Reporting	0	0	0	0	0	0
CLCH Hertfordshire Care Home Service	143	131	81	66	120	119
West Herts Adult Bladder & Bowel Care Service	11	20	3	20	32	19
West Herts Adult SALT Service	192	171	187	164	167	283
West Herts Cardiac Rehab	57	26	61	60	29	67
West Herts Children's Comm & Spec Nursing Service	38	44	42	41	35	43
West Herts Children's Eye Care Service	0	0	0	0	0	0
West Herts CLCH West Herts Palliative Care Referral Centre	92	83	79	102	68	79
West Herts Com Paeds	23	24	38	33	26	40
West Herts Community Adult Health Service - Dacorum	468	388	413	490	395	308
West Herts Community Adult Health Service - Hertsmere	304	411	388	475	348	436
West Herts Community Adult Health Service - St Albans & Harpenden	247	185	234	205	197	204
West Herts Community Adult Health Service - Watford	530	368	353	466	477	454
West Herts Community Hospitals	443	530	396	562	524	578
West Herts Community Respiratory Service	457	408	436	599	474	687
West Herts Diabetes Retinal Screening Service	985	828	844	707	801	779
West Herts Heart Failure Service	248	227	260	267	310	388
West Herts Leg Ulcer Service	0	0	0	0	0	0
West Herts Lymphedema Service	8	29	28	11	18	26
West Herts Neuro Rehab Service	309	207	342	406	429	482
West Herts Nutrition & Dietetics	574	476	463	511	392	393
West Herts Paediatric Audiology Service	0	1	1	0	1	2
West Herts PCT Reporting Unit	0	0	0	0	0	0
West Herts Podiatry Service	61	56	57	73	76	53
West Herts Special School Nurses and Herts Transitional 14-21 Service	30	19	35	31	62	60
West Herts Specialist Palliative Care	191	254	215	197	175	141
West Herts Stroke Early Support Discharge	340	342	417	405	316	308

Herts Urgent Care Out of Hours

HWE Shared Care Record: Hospice Herts Urgent Care (HUC) Usage

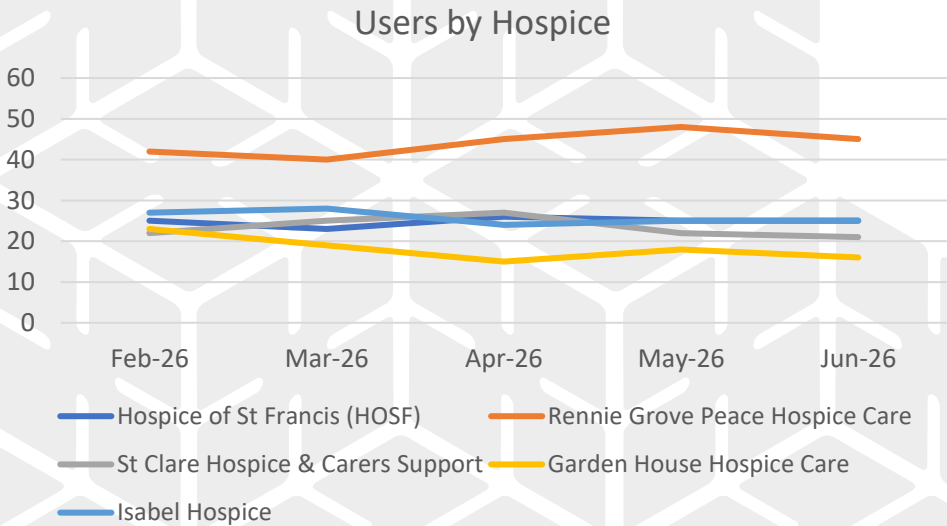
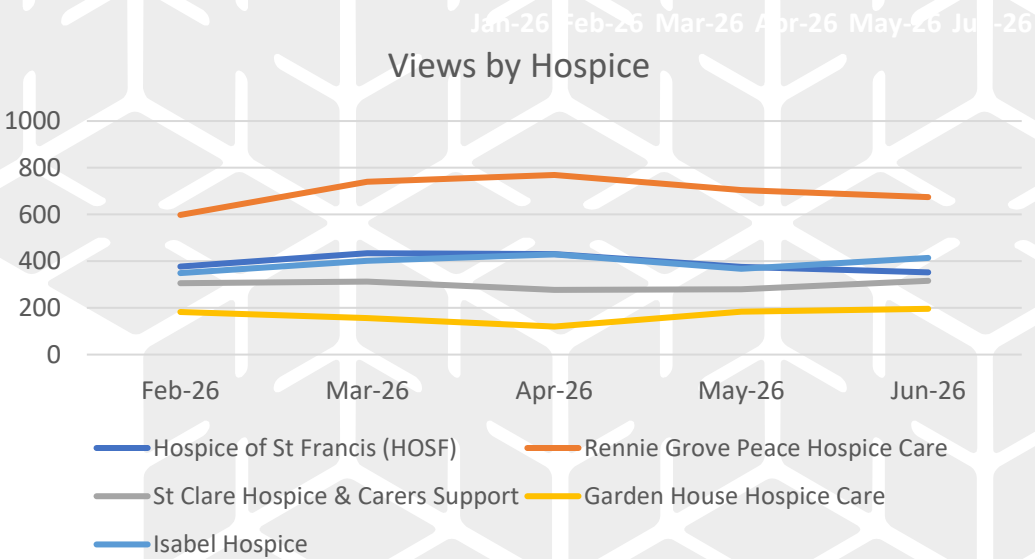


Hospice

HWE Shared Care Record: Hospice Usage Jan-June 2026

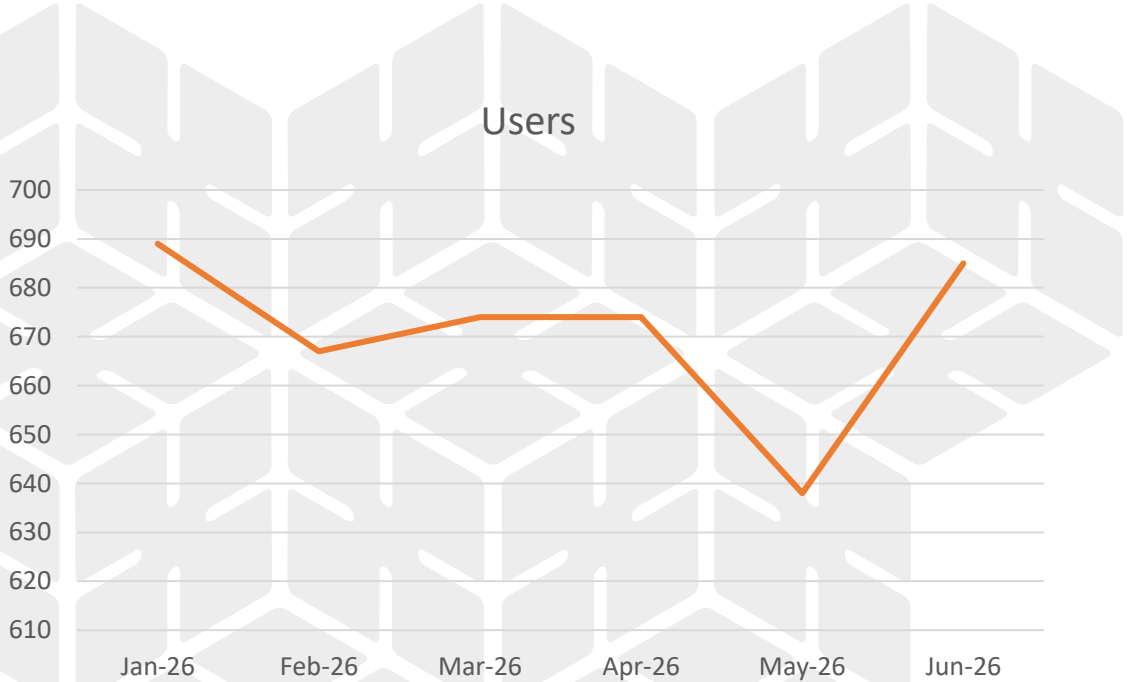
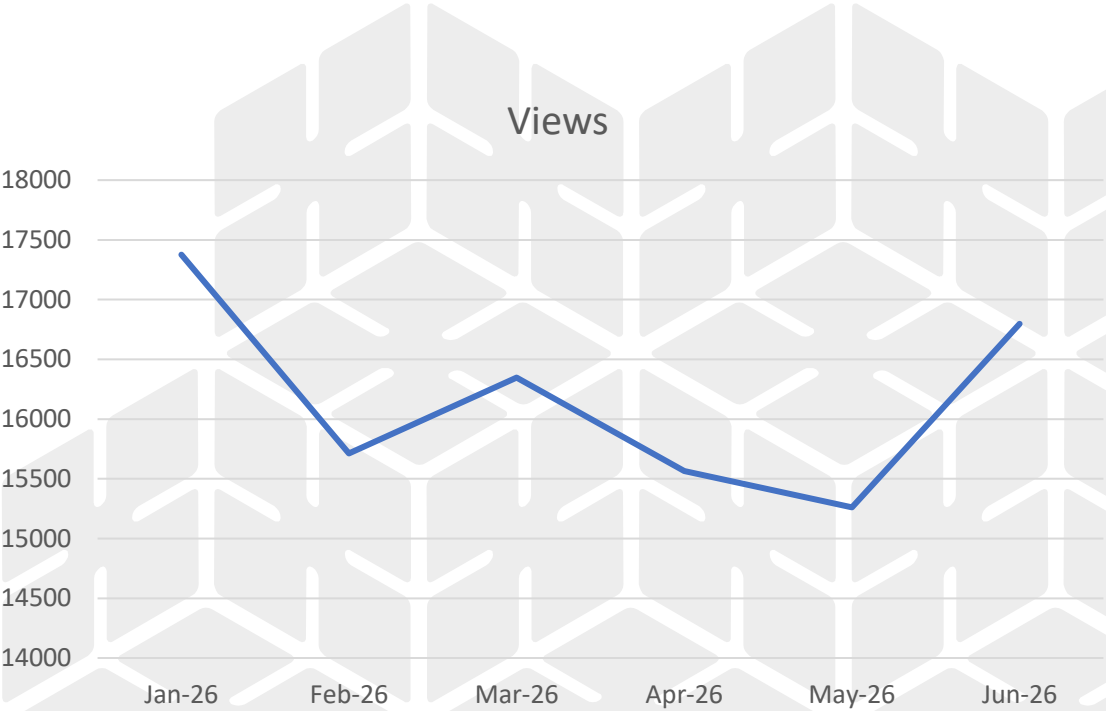
		Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26
Views by Hospice	Hospice of St Francis (HOSF)	534	377	434	430	376	352
	Rennie Grove Peace Hospice Care	659	598	740	769	705	674
	St Clare Hospice & Carers Support	384	305	312	277	279	316
	Garden House Hospice Care	262	182	156	120	184	196
	Isabel Hospice	392	349	401	429	368	414

		Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26
Users by Hospice	Hospice of St Francis (HOSF)	30	25	23	26	25	25
	Rennie Grove Peace Hospice Care	47	42	40	45	48	45
	St Clare Hospice & Carers Support	30	22	25	27	22	21
	Garden House Hospice Care	19	23	19	15	18	16
	Isabel Hospice	24	27	28	24	25	25



Hertfordshire County Council

HWE Shared Care Record: Herts County Council (HCC) Usage



Provider	HCC
Average Views per User	25

GP Utilisation

HWE Shared Care Record: GP Usage by HCP

Practice Count	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26
South & West Herts	12809	11873	13829	11376	11515	13997
East & North Herts	6717	6369	8233	6576	6354	6950
West Essex	4968	5474	5723	5016	4771	5509
Total number of practices using	123	123	123	123	123	123
% HWE of practices using	95%	95%	95%	95%	95%	95%
% South & West Herts of practices using	96%	96%	96%	96%	96%	96%
% East & North Herts of practices using	94%	94%	94%	94%	94%	94%
% West Essex of practices using	93%	93%	93%	93%	93%	93%

